## STUDENT PERSONNEL SERVICES

## **CENTER FOR EDUCATIONAL & RETENTION COUNSELING**

**<u>Building</u>**: Nassau Hall **<u>Room</u>**: M-4, First Floor

**Contact Person**: Debra McDonald

**Phone:** (516) 572-7141

**Email**: debra.mcdonald@ncc.edu



## **Job description**

Federal Work Study students working in the Center for Educational & Retention Counseling will greet incoming students, oversee the signing in of students, and alert counselors of their appointments with students. Federal Work Study students will also perform general office duties such as typing, filing, faxing, copying, and scanning documents; as well as answering telephones, recording messages accurately, scheduling appointments, delivering mail, and running errands to various campus departments.

## **Job Skills preferred**

Customer Service experience and a courteous and professional phone manner.